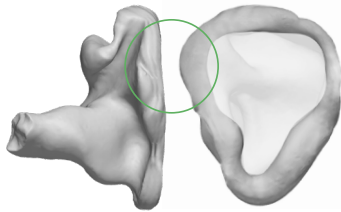


1. We require a full impression of each ear that must include the full helix, crus of the helix, tragus and antitragus.  
**IMPORTANT:** The impression MUST be taken completely beyond the second bend of the ear canal.
2. Use only high viscosity silicone impression material when making the impression. For best results please use 'Westone Pink' Silicast.
3. Open mouth type impressions are not required, however a bite block may be used to reduce jaw movement. It is important that the patient's jaw remain still in order to yield a fit with an optimal seal.
4. The following images are meant for reference purposes only. We will not accept impressions that are already pre-trimmed. Impressions must include all listed areas to be usable for custom in-ear monitors.

## EXAMPLES OF GOOD IMPRESSIONS

WE REQUIRE EXTRA MATERIAL OUTSIDE OF THE EAR ABOVE THE TRAGUS



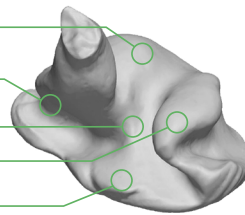
BOWL

TRAGUS

CRUS OF HELIX

CYMBA

EXTRA MATERIAL



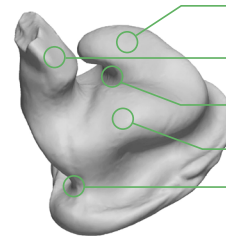
CYMBA

2<sup>ND</sup> BEND

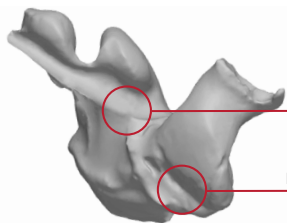
CRUS OF HELIX

BOWL

TRAGIC NOTCH



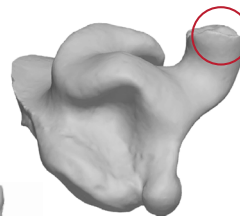
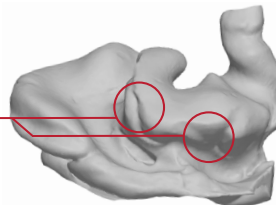
## EXAMPLES OF BAD IMPRESSIONS



MISSING CRUS OF HELIX

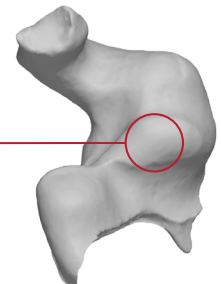
MISSING TRAGUS/TRAGIC NOTCH

MISSING BOWL



CANAL DOESN'T GO PAST 2<sup>ND</sup> BEND

MISSING CYMBA



### ATTENTION:

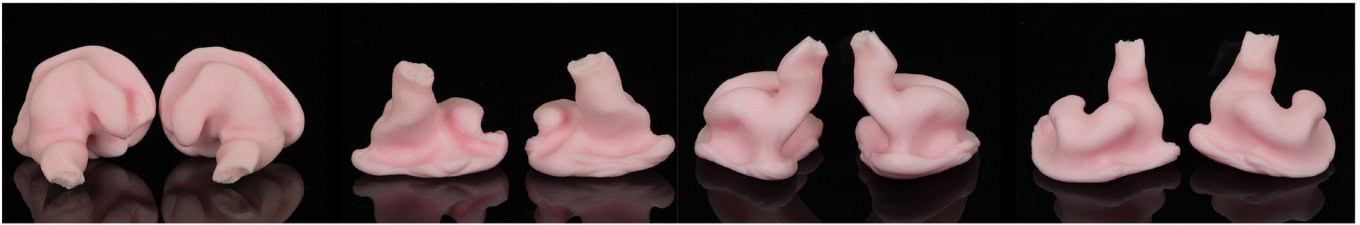
Would you like 64 Audio to refer local customers to you?

Scan this QR code with a smart device and complete the following form to be added to our database.



**IMPORTANT:**

- Follow this guide to ensure that you will have a usable ear impression that will give you the best and most comfortable fit.
  - **DO NOT** mail your impressions to 64 Audio until you have received confirmation from a 64 Audio representative that your impressions meet the requirements.
  - Send in your impressions no later than 30 Days after having them made. Impression material changes over time and can impact the fit of your in-ear monitors.
1. After you receive your impressions from the audiologist, take them home and snap a few photos of them in the positions you see below.

**Photography Tips**

- Your impressions will not look exactly like the photos above. Do your best to copy the angles that you see. Capturing these specific angles provides us with crucial information about the quality of your impressions.
  - Place your impressions on a background where they are easily visible. Since most impression material is very light in color, a dark surface, table, or countertop works well.
  - Use plenty of light when taking your photos. The more detail we can see, the easier it will be to approve your impressions for use.
2. If you are unsure if you have taken a good enough photo, don't worry. Just send us an email of what you have to [impressions@64audio.com](mailto:impressions@64audio.com) and wait for the confirmation. We will respond within 2 to 3 business days and work with you to confirm whether or not your impressions are ready for production.
  3. Once you receive the email confirmation that your impressions are usable, proceed to the Impressions Packing Slip and follow the directions.

For questions or concerns about these instructions, please contact customer support.

## IMPORTANT:

If you have not spoken to a 64 Audio representative to confirm that your impressions are approved for production, please review the **Customer Impression Guide** before you proceed with this form.

**Before you begin**, create a user account at [www.64audio.com/login](http://www.64audio.com/login). After you have created an account and your impressions have been approved, complete this form, place it in the package with your ear impressions, and mail them to:

**64 Audio, ATTN: IMPRESSIONS  
2811 E. Evergreen Blvd.  
Vancouver, WA 98661 USA**

64 Audio account information:

Full name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Were these impressions made from your ears? Yes  No

If NO, who are they for? \_\_\_\_\_

Have you already placed your order online? Yes  No

If YES, what is the serial number? \_\_\_\_\_

Did you go to a recommended audiologist? Yes  No

Name of Audiologist Office you went to: \_\_\_\_\_

Name of Audiologist that took your impressions: \_\_\_\_\_

Have your impressions been approved by 64 Audio? Yes  No

Did you purchase a rush order? Yes  No

If YES, you must write the word "RUSH" on each side of the package to ensure expedited processing.



Additional Notes:

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